

SECT 15

photos

5 MAR 1996

20

1. CASE NO. 960118CNE5041		2. INVESTIGATOR'S ID 8050		3. OFFICE CODE 800		EPIDEMIOLOGIC INVESTIGATION REPORT	
4. DATE OF INCIDENT YR MO DAY 96 01 02		5. DATE INVESTIGATION INITIATED 96 01 18		YR MO DAY			
6. SYNOPSIS OF INCIDENT OR COMPLAINT On 1/2/96 a fire occurred at a single-family residence with cause attributed to an electric counter-top toaster oven located on the countertop in the kitchen. There were no injuries reported.							
7. LOCATION (Home, school, etc.) Home 10		8. CITY Hollywood		9. STATE Florida FL			
10A. FIRST PRODUCT toaster oven=0216		11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Black & Decker Household Cooking Appliances, 6 Armstrong Road, Shelton, CT 06484 No model # indicated. Top					
10B. SECOND PRODUCT: COUNTER TOP 1864		11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS N/A UNK.					
12. AGE OF VICTIM 999		13. SEX (USE NUMERICAL CODE) MALE - 1 FEMALE - 2 UNKNOWN - 3		14. DISPOSITION no injury 9		15. INJURY DIAGNOSIS no injury =70	
16. BODY PART no injury =99		17. RESPONDENT(S) (Mother, Friend) fire department, home owner 3		18. TYPE INVESTIGATION ON SITE - 1 TELEPHONE - 2 OTHER - 3 3		19. TIME SPENT 17.0	
20. ATTACHMENTS multi = 9		21. CASE SOURCE fire incident report/CPSC Incident #N61-0014A 01		22. REVIEWED BY 8392		YR MO DAY 96 02 27	
23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) CPSC MAY DISCLOSE MY NAME [] CPSC MAY NOT DISCLOSE MY NAME [X]							
24. NARRATIVE (See Instructions on Page 2)				25. REGIONAL OFFICE DIRECTOR REVIEW RDP / H 2/27/96			
<p>BACKGROUND: This investigation was initiated under Assignment #960118CNE5041 to follow-up fire incident report/CPSC Incident #N61-0014A (see assignment background, Exhibit 4). Information contained in this report was obtained during contacts to the fire department to obtain copy of the incident report and interview with the investigating officer. Toaster oven was obtained from the fire department. Visit to the fire scene did not result in any contact with the residents or owner. Subsequent telephone contact was made with the home owner; limited information was available.</p>							

MFR/PRVLR NOTIFIED 2/27/96
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested
further notice

PRE-INCIDENT:

This fire incident occurred in a single-family house in Hollywood, FL. The homeowner described the house as a 4-bedroom, 2-bath home constructed of concrete block/stucco. The home was residence to the 31-year old male home owner and a 19-year old male roommate.

According to the homeowner, an electric counter-top toaster-oven was received new as a gift from his mother about 5 years ago and had been used almost daily to make toast or heat foods. It was kept plugged into an AC wall outlet having 6 outlets. According to the homeowner, over the last month or so the toast mode slide switch stuck in the ON position on a couple of incidents. After the bell rang indicating completion of the toast cycle, the switch stayed down and he had to flip the switch up.

According to the homeowner, there had never been any smoking or burning problems with the toaster-oven. There had never been any repairs performed.

According to the homeowner, the last time the toaster-oven had been used was a couple of days before the fire incident. He had made toast without problem or incident.

Other appliances plugged into the outlet series included a refrigerator, dishwasher, coffee maker, and table-top fan. According to the homeowner, there had been no problems with the branch circuitry, the outlet or any of the other appliances.

On the day of the fire incident--1/2/96, the homeowner and roommate had left the house at about 6:30AM for work. There were no occupants in the house at the time of the fire.

INCIDENT:

According to the fire investigator, the fire incident occurred after 1:00PM on 1/2/96. Cause of the fire was attributed to the toaster-oven on the counter-top in the kitchen. According to the homeowner, property damages exceeded \$5000 to the toaster-oven, counter-top, dishwasher, cabinets in the kitchen and other smoke damages in the house. There were no injuries.

POST-INCIDENT:

According to the fire investigator, the fire department received an alarm call and responded to the scene and extinguished the fire. Fire department investigation identified the source of the fire to be the toaster-oven on the counter-top in the kitchen. The toaster-oven was collected by the fire department.

PRODUCT INFORMATION:

According to the homeowner, the toaster-oven was received new as a gift about 5 years ago. According to the homeowner, his mother had purchased it at a Service Merchandise store. According to the homeowner, the use/care booklet and product carton had been discarded by him. The homeowner identified the brand of the toaster-oven to be Black & Decker.

CPSC investigator examination of the fire damaged toaster-oven discloses that the metal housing measures approximately 14 3/4" long X 7 1/4" high X 7 5/8" deep (top) and 8 5/8" deep (bottom). There is a front swivel-down door; the glass window in the door and the door knob are missing as a result of the fire damage. There is a plastic rotary selector knob with markings on the adjacent face plate area that read "OFF...200...DEFROST...300...BAKE...400...500...BROIL". There is a vertical slide switch for the toast cycle with an indicator light. To actuate the toast cycle the switch is slid downward. There is a plastic rotary knob for the toast lightness/darkness setting with markings on the adjacent face plate area that read "LIGHT...TOP BROWN...DARK".

According to the fire investigator, the position of the toaster cycle in the OFF position and the bake cycle in the OFF position with toast darkness setting in the mid-range were the positions of the control switches at time of discovery and removal from the residence by the fire department.

The bottom swivel access door was separated from the housing. Markings on the bottom surface of the door read "PULL TO OPEN DISCONNECT TOASTER BEFORE CLEANING 120 VOLTS 1500 WATTS 50 - 60 Hz A.C. ONLY HOUSEHOLD USE ONLY UL TOASTER LISTED 228E".

Right side panel and front/bottom piece are also separated due to the fire damages.

Power supply cord with plug measures approximately 30" long. Two wire cord has stranded copper wiring with crimp terminal connector on one wire and connector missing on other wire. Brown cable insulation has markings "VEWC CORP---VICTOR CORP 16/2 SWG TYPE HPN HEATER CORD CSM". Male plug has two non-polarized prongs. One prong bears marking on side "746". On end of plug housing it reads "F VICTOR CSA".

Interior cooking cavity has wire rack that is attached to door and slides outward when door is opened. There are no evident markings in the interior area.

There are no evident markings or labelling on the product showing the product brand. Brand name is believed to have been present on the glass panel in the oven door.

The homeowner had no use/care booklets, product carton or other product literature.

CONTACTS TO FIRE DEPARTMENT:

Contacts to the fire department allowed collection of the fire incident/investigation reports and interview with the fire investigator. The toaster-oven was provided to CPSC. Scene photographs were not provided. According to the fire investigator, the branch circuitry, dishwasher, coffeemaker, fan and refrigerator were not involved in the fire. The circuit was not overloaded.

CONTACT TO HOMEOWNER:

Visit to the residence and numerous attempts to locate the homeowner subsequently led to telephone contact. Only limited information was available. No scene examination was available. No authorization for release of name was obtained.

CONTACT TO UL:

Contact to Underwriters Laboratories, Inc., 333 Pfingsten Road, Northbrook, IL 60062 at (847)-272-8800 disclosed that UL List 228E is registered to Black & Decker Household Cooking Appliances, Shelton, CT. Should CPSC have information to refer to UL, it can contact Brian Monks, UL/New York--Long Island at FAX=(516)-439-6012.

STANDARDS INFORMATION:

There are no mandatory CPSC standards covering toaster-ovens. Markings on the housing of the toaster-oven reference UL. Current UL specification covering toaster-ovens is UL 1026-95--Standard for Safety Electric Household Cooking and Food Serving Appliances.

ATTACHMENTS TO REPORT:

- 1 - Photocopy of fire report (5 pages)
- 2 - Photographs 1-14 taken by CPSC investigator showing fire-damaged toaster-oven
- 3 - Photocopy of C/R 96-800-2733
- 4 - CPSC Incident #N61-0014A assignment background

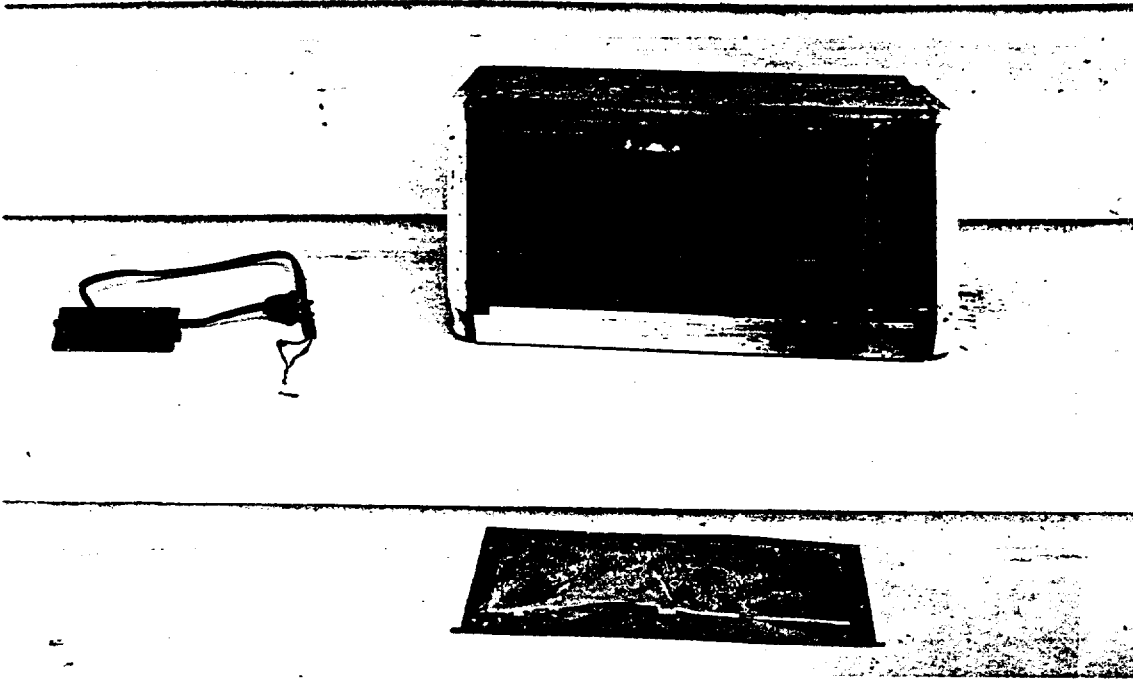


PHOTO 1 (Above): View of toaster-oven and separated components.

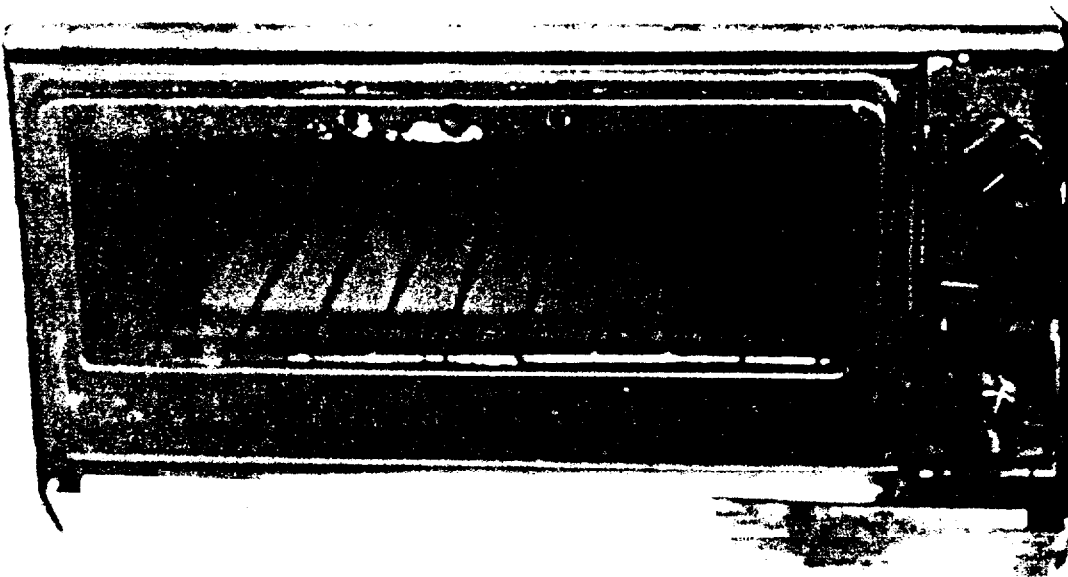


PHOTO 2 (Above): Closer view of front of item.

NOTE: Photos 1-14 are photographs taken by CPSC investigator showing fire-damaged toaster-oven after Fire Dept. referral of item to CPSC custody and reflect conditions of the product weeks after the fire incident.

EXHIBIT 2
G1418CNE5041

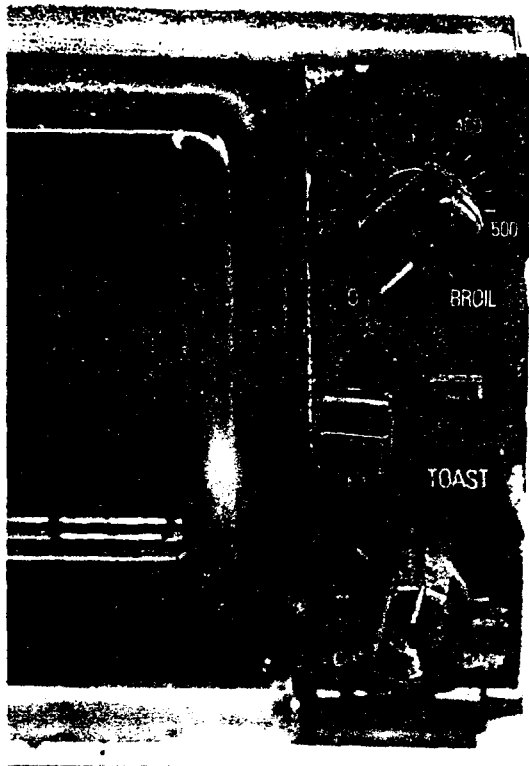


PHOTO 3 (Above): Closer view of control panel area.

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960118 CNE 5041



PHOTO 4 (Above): View of "right" side panel.

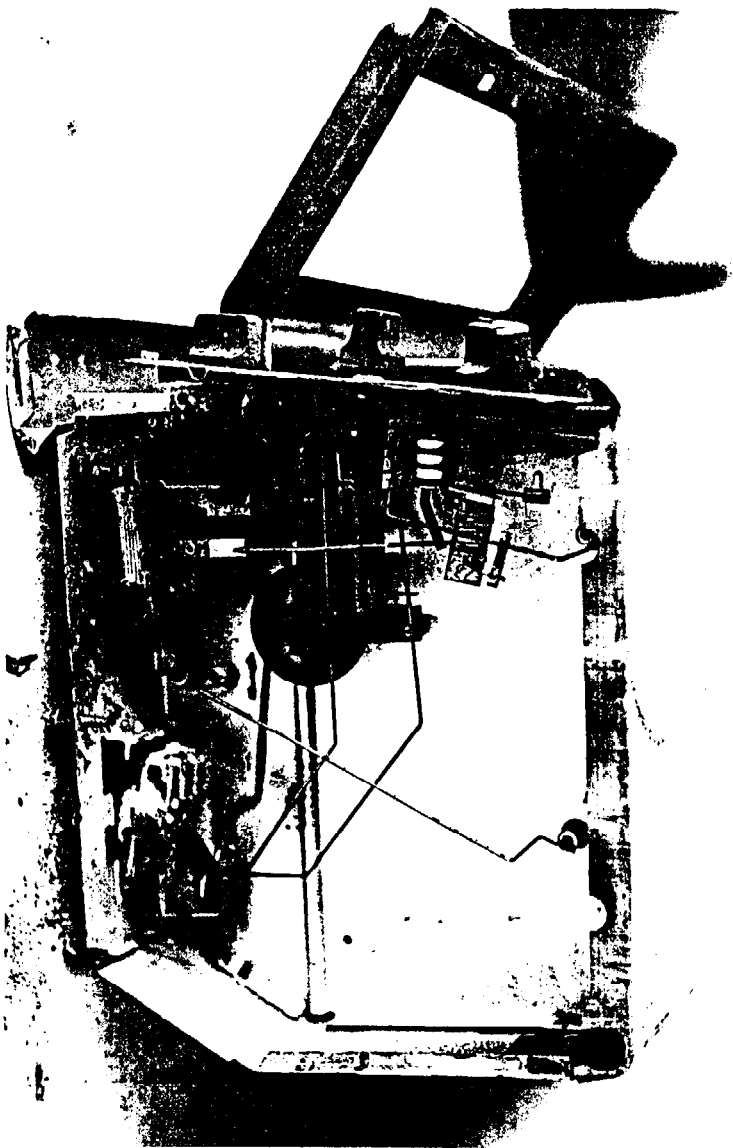


PHOTO 5 (Above): View of internal wiring/components on right side.

960118 CNE 5041



PHOTO 6 (Above): View of back panel.

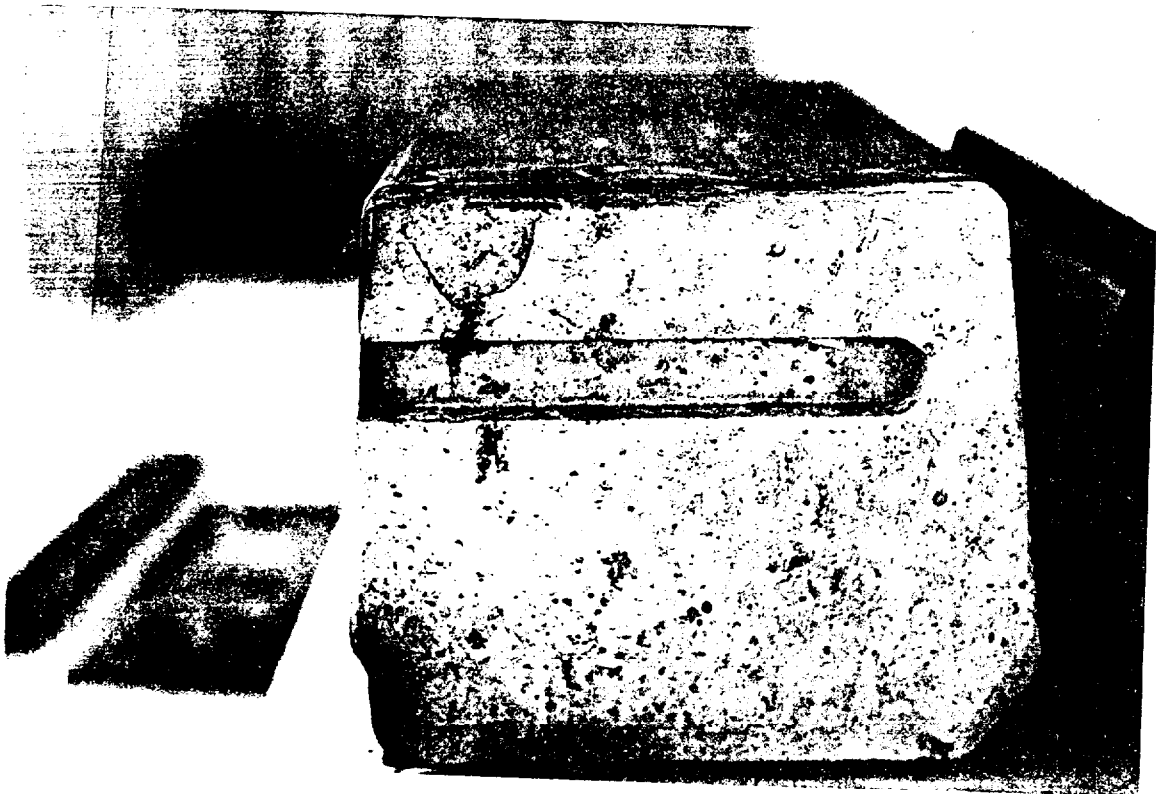


PHOTO 7 (Above): View of "left" side.

1405 ENC 811096

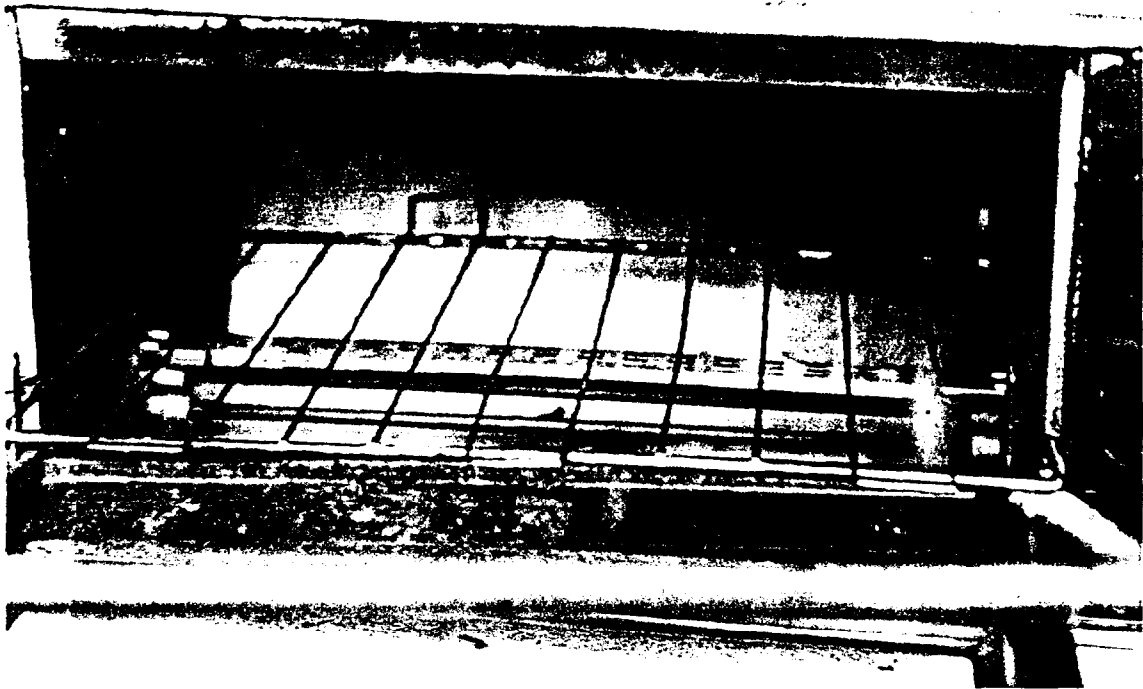


PHOTO 8 (Above): View of interior cavity area.

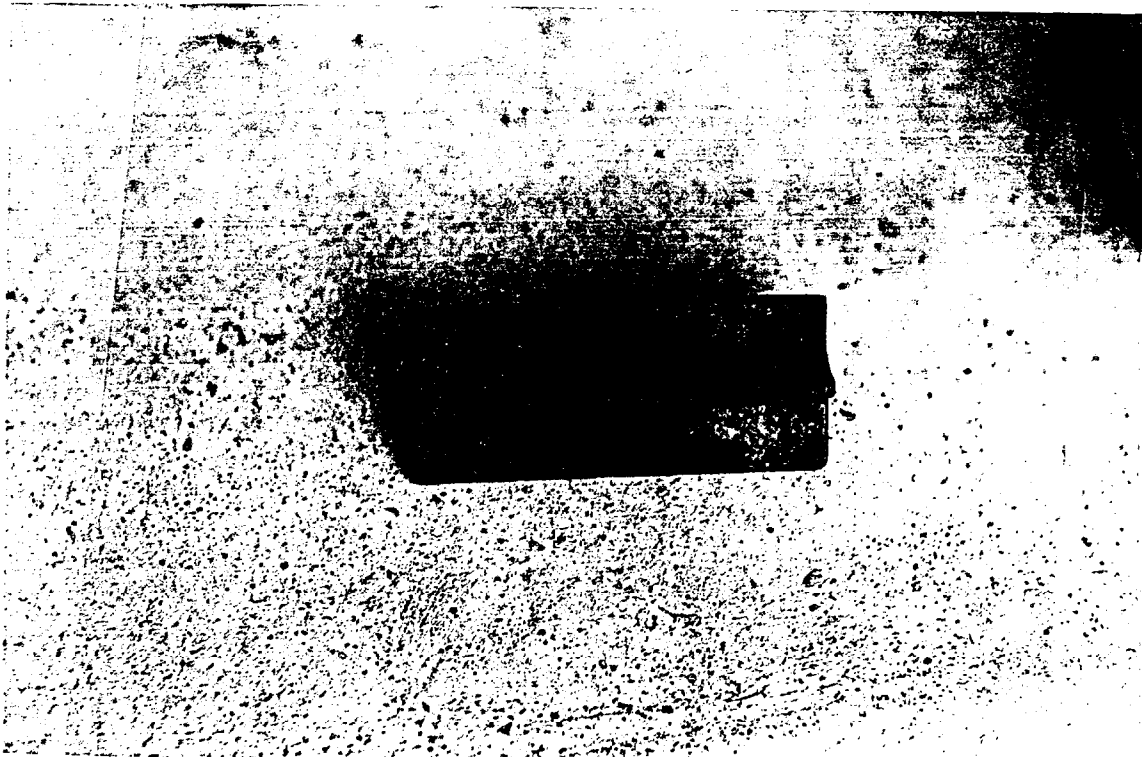


PHOTO 9 (Above): View of door handle.

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PHOTO 10 (Above): View of bottom surface of product bottom.

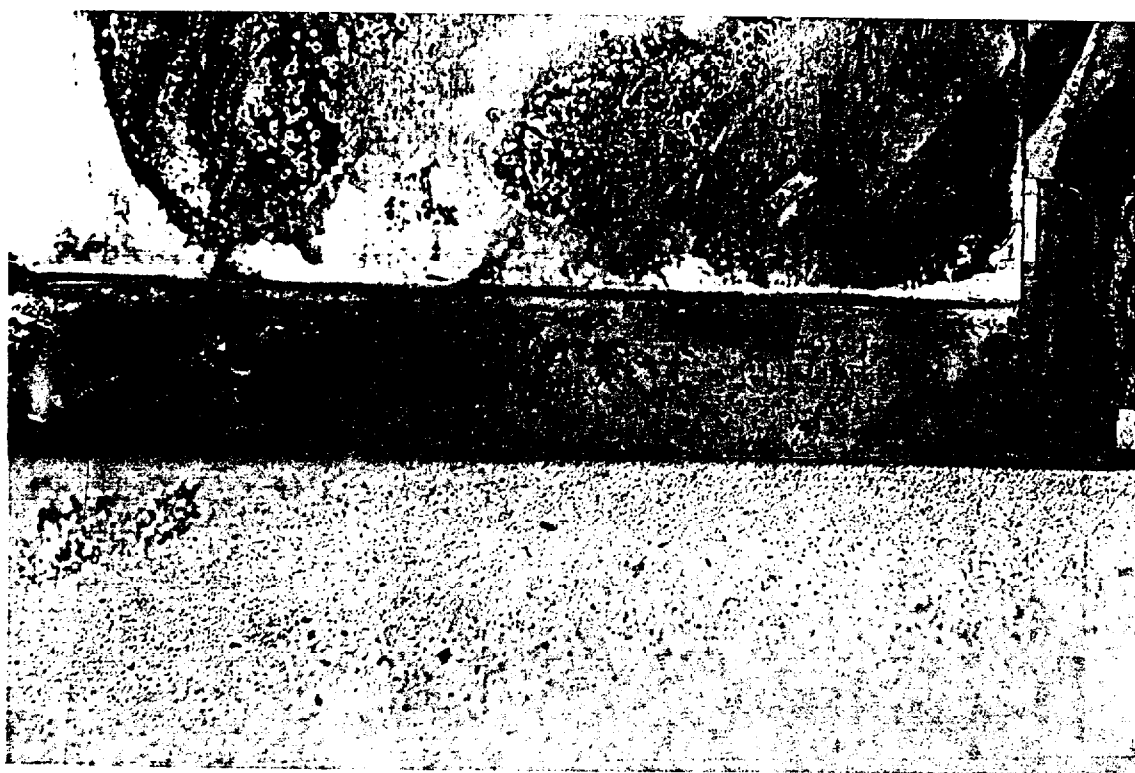


PHOTO 11 (Above): Closer view showing markings.

1605-2ND 811096

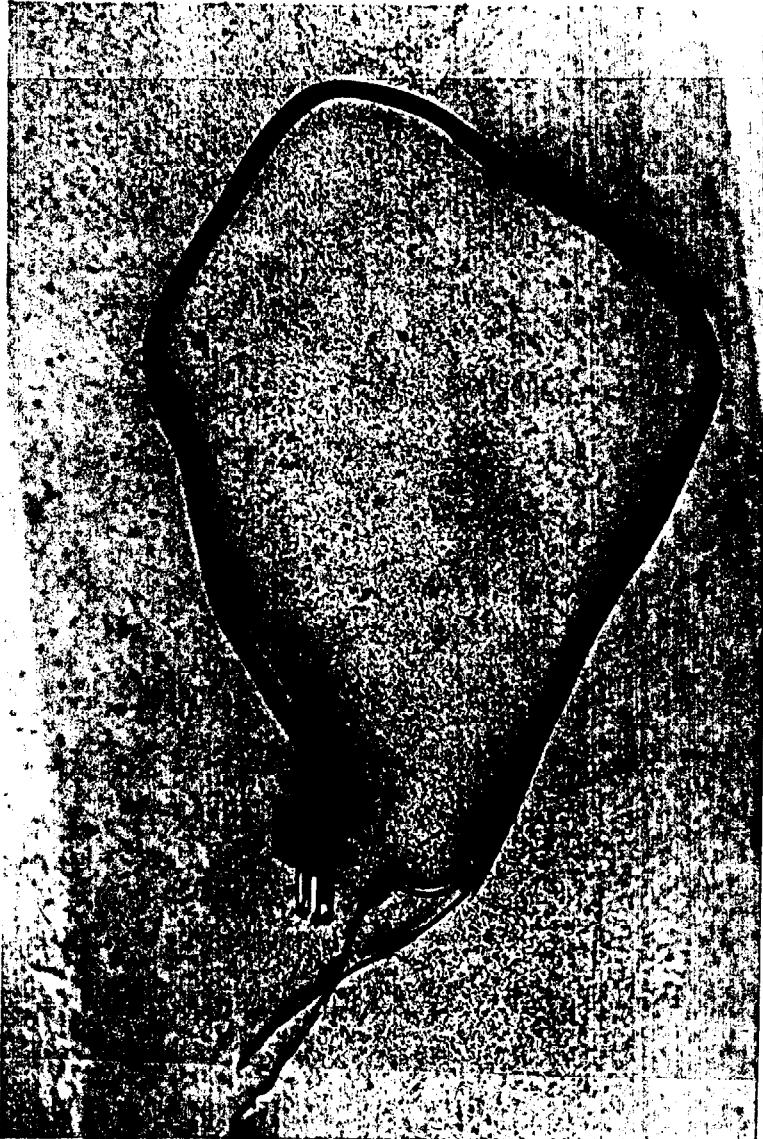


PHOTO 12 (Above): View of power supply cord with plug.

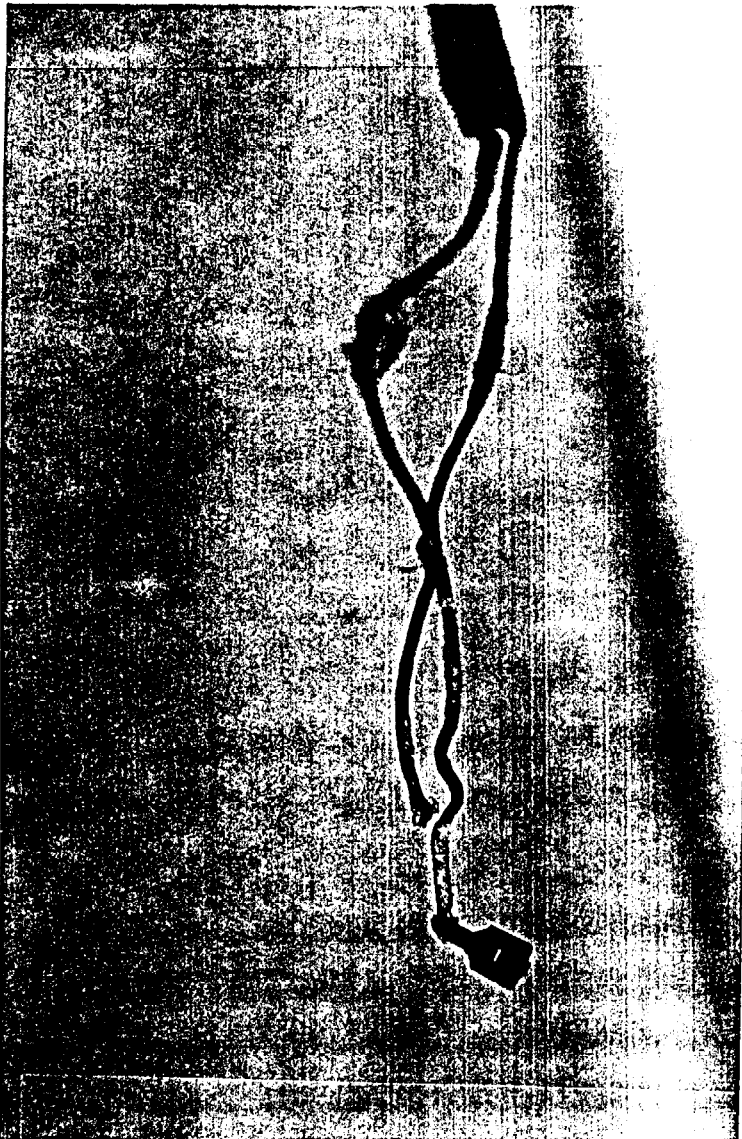


PHOTO 13 (Above): View of wiring ends that connected to internal wiring terminals.

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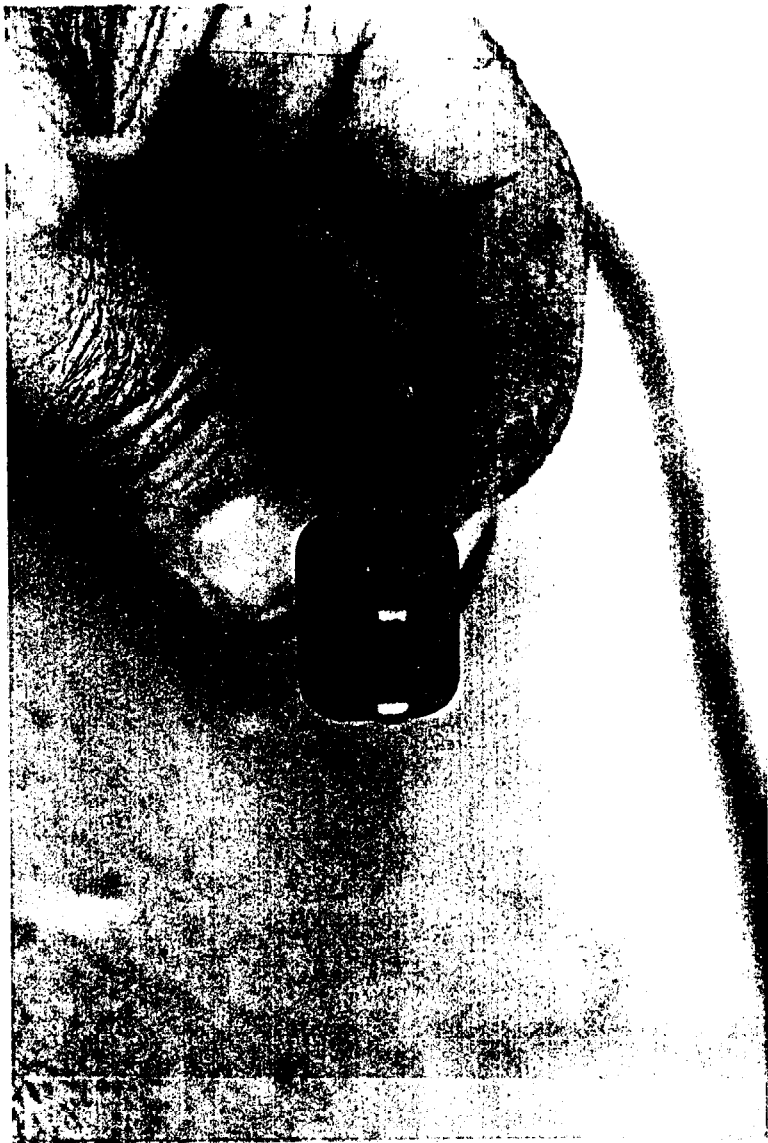


PHOTO 14 (Above): Closer view of end of plug.

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FIRNF010
HWF

CITY OF HOLLYWOOD - LIVE RMS
FIELD INCIDENT REPORT

Page # 3
01/16/96

01/03/96 F0071 FIRE CAPTAIN
REPORT WRITTEN BY [W] DOWELL, DONALD

OTHER INVOLVED PERSON INFORMATION

EMS DETAIL (Name)

=== NARRATIVE ===

=== NARRATIVE ===

NARRATIVE BY: CAPTAIN DOWELL ON E-45 96-102

ARRIVED TO FIND STRUCTURE LOCKED UP WITH LIGHT SMOKE SHOWING FROM MOST OF THE WINDOWS. FORCIBLE ENTRY THROUGH BACK DOOR BY REMOVING ONE OF THE GLASSES AND REACHING IN AND OPENING THE DEAD BOLTS. ONCE INSIDE IT WAS DETERMINED THAT THE FIRE WAS UNDER AND BEHIND THE COUNTER TOP AND CABINET AREA WHERE THE DISHWASHER WAS.

POWER TO THE BUILDING WAS SHUT OFF BY REMOVING THE BREAKERS AND THE COUNTER TOP AREA DISMANTLED AND THE DISHWASHER PULLED OUT. THE WALL BEHIND THIS AREA WAS OPENED UP AND THERE PROVED TO BE NO EXTENSION. THE FIRE DID BURN UP INTO THE CABINETS AND BURNED THROUGH THE BOTTOM OF THE CABINET.

INVESTIGATION REVEALED A HOLE IN THE COUNTER TOP THE SIZE OF THE TOASTER OVEN. IT APPEARS THAT IT WAS LEFT ON AND EVENTUALLY BURNED THROUGH THE COUNTER TOP AND THEN THIS IN TURN STARTED THE WALL ON FIRE BEHIND THE DISHWASHER. NO MAKE, BRAND OR SERIAL NUMBER COULD BE DETERMINED FROM THE TOASTER OVER.

ON CALL INSPECTOR CALLED AND ALSO HPD TO SECURE THE STRUCTURE. E-45 RETURNED TO SERVICE AND LEFT THE STRUCTURE WITH INSPECTOR PHILLIPS..

EXHIBIT 1
960118 CNE 5041

OFFICIAL FIRE
DEPARTMENT REPORT

Received 01/03/96
On Duty J.L.M.

6241 Fletcher St.

Run# 96-102

Structure/Accident

On Tuesday, January 2nd 1996 at
1345 hrs. I was contacted by Fire Dispatch with
a request for a Fire investigator to respond to;

~~6241 Fletcher St.~~
Hlud. & L. 33023

Responding in Unit #199, This
investigator arrived on scene at 1404 hrs. and
met with;

Capt. D. Dowell

Eng #45

who informed this investigator
of the following.

Station #45 units arrived on scene
of a single family residence and extinguished
a fire in the kitchen area involving a dishwasher,
countertop, and kitchen cabinets. Capt. D. Dowell
also advised that no one was at home. Also on
scene was;

Officer Samuel Osborne
Badge # 1485
Hollywood Police Dept.

Officer Osborne advised this investigator
that he was trying to contact the homeowner.

This writer began the physical
investigation in the kitchen and noted the following

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A G.E. Dishwasher, model* unknown had been pulled into the center of the kitchen revealing fire damage to its insulation, the side panel of the sink cabinet, ^{and} extending up the wall ^{on the fl.} to the overhead cabinets. Also in the area ^{was} a coffee maker without any fire damage which had been on the countertop and removed by Fire Department personnel. This investigator was advised by Capt. Dowell that the countertop which was on top of the dishwasher had received fire damage and had been removed to the back yard of the above residence. Th.

This investigator observed that a 15" x 9" portion of the countertop had been burned ~~completely~~ completely through and that the underside portion consisting of particle board revealed a fire travel extending outward.

Photos of the scene were taken by this investigator at this time.

This investigator questioned fire personnel if anything else had been removed from the countertop above the dishwasher and was advised that a toaster oven had been removed and placed on the kitchen floor.

Reconstructing the fire scene,

960118 CNE 5041

Hit right in where the countertop had been burned through.

The toaster/oven:

Black & Decker

No model #

No serial #

Had considerable fire damage to the underside, with damage to the sides, the electric power cord and also it was noted that the glass door was broken at ~~door to heat buildup~~.

Officer Osborne advised this investigator that he had contacted the homeowner via the telephone and that the owner would be home in approximately 30 minutes.

At 1506 hrs.;

Daniel Newcomb 31 y.o. w/m

DOB 3/17/64

phone* (954) 961-4997

SS.# 054-58-7964

arrived on scene and stated to this investigator that he was the homeowner.

With Mr. Newcomb was:

Eryk Temlack 19 y.o. w/m

DOB 10/18/76

SS.# 261-87-1580

who stated that he also lived

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During questioning, Mr. Newcomb stated that he is self-employed as a drywall installer and that Mr. Tenlack is his helper. Mr. Newcomb further stated that they both left for work at approximately 0630 hrs., returning home after being contacted by Officer Osborne. When questioned in regards to the toaster/oven, Mr. Newcomb stated that the toaster switch had to be operated manually but had not been used recently.

This investigator took possession of the toaster-oven and has tried to contact the U.S. Consumer Product Safety Commission to see if problems regarding this unit have been noted.

It is this investigator's opinion that this fire be classified as accidental based on the physical evidence and Mr. Newcomb's statement.

EXHIBIT 3
960118CNE5041

**U.S. Consumer Product Safety Commission
SAMPLE COLLECTION REPORT**

1. Sample Flag DI 960118CNE5041		2. Date Collected 2/20/96		3. Sample Type and Number: 96-800-2733 <input checked="" type="radio"/> Physical <input type="radio"/> Documentary	
1a Product Name TOASTER-OVEN		4b Model NOT INDICATE		5. Assignment Number 960118CNE5041	
6. Complete for Import Samples Port of Entry: _____ Country of Origin: _____ Entry No. and Date: _____ Customs Contact: _____				7. MIS 32626	
				8. Hours Activity _____ 3 Travel _____ 1	
				9a Home RO FOER	
				9b Collecting RO FOER	
0. Sample Cost \$0.00		11. Invoice Value of Lot		12. Size of Lot Units 1 unt	
3. Manufacturer/Importer # BLA028 BLACK & DECKER 3 ARMSTRONG ROAD SHELTON, CT 06484		14. Shipper/Foreign Manufacturer N/A		15. Dealer/Import Broker # FIRE DEPT. RE IDI 960118CNE5041	
6. Supporting documents attached: Invoice No. and Date: <u>N/A</u> Date Shipped: _____ Shipping Record and Date: <u>N/A</u> Affidavit Signer's name, title and date: <u>N/A</u>					
7. Product Identification: Sample is a fire-damaged toaster oven involved in fire incident being investigated under IDI 960118CNE5041. Item has marking on bottom "UL List 228E" which is identified as Black & Decker Household Cooking					
8. Reason for collection/analysis needed: <input type="radio"/> FHSA <input checked="" type="radio"/> CPSA <input type="radio"/> FFA <input type="radio"/> PPPA <input type="radio"/> RSA Collected from fire dept. as part of IDI 960118CNE5041.					
19. Summary of Field Screening: Item not screened.					
10. Sample size/Method of Collection: Sample was obtained from fire department as part of IDI 960118CNE5041. Unit is being identified with bar code sticker. Sample is being placed in plastic bag, taped closed, officially sealed and CPSC 165 attached					
1. Identification on sample: 96-800-2733 PEP 2/20/96		22. Identification on seal and date: 96-800-2733 Paul E. Phillips 2/20/96			
3a Sample delivered to: UPS, FT. LAUDERDALE, FL		23b Date 2/21/96		24. Report/Record Sent to: FOER	
5. Laboratory/Office: LSHL LSEL CRM CCA <u>X</u> Other _____					
6. Remarks: See IDI.					
7. Related Samples: none					
8a Collector's name/title: Paul E. Phillips Sr. Resident Investigator		28b Collector's signature/date:  2/21/96			
9a Reviewer's name/title:		29b Reviewer's signature/date:			

CONTINUATION OF NARRATIVES FOR SAMPLE #

96-800-2733

960118 CNE 5041

PRODUCT IDENTIFICATION

Appliances, Shelton, CT.

METHOD OF COLLECTION

for shipment via Sample Custodian to CCA. Attn: Cathy Downs for review.

01/18/96

09:11

F L L + 212 466 1617

NO. 664

002

Paul Phillips
ph

FIRNF010
HWF

CITY OF HOLLYWOOD - LIVE RMS
FIELD INCIDENT REPORT

Page # 3
01/16/96

01/03/96 F0071 FIRE CAPTAIN
REPORT WRITTEN BY [W] DOWELL, DONALD

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SECT 15

960118CNE5041

EHDS (Cp. I) FOERCF

N61-0014A

EXHIBIT 4

960118CNE5041